

Community Safety and Health Service Plan 2014/15

Action Plan							Connections	
Action Code	ACTION	What role will the service play? (Please click in the cell to select the relevant role by clicking on the drop down arrow)	Description (Target, Outcome, Critical Success Factors and Environmental Impacts)	Due Date	Lead Officer	If the action impacts on another service in terms of support/input, please specify below:	Links to partnership wide agendas: - Community Strategy - Health and Wellbeing	
Corporate Priority: People Strapline: Fair and accessible services for those who use them and opportunities for everyone to contribute								
Reduce health inequalities, for example, by addressing obesity, smoking and physical inactivity								
14-CSH01	<u>Effectiveness</u> - Develop improved business processes to support the 'Here to Help' initiative	Service Provider / Commissioner / Manager	Target: Deliver a number of improvements to service delivery as identified through the PDR process Outcome: Effective and efficient service delivery as well as improved customer confidence Critical Success Factors: Ground up delivery through PDR process so heavy staff workloads could have a negative impact Environmental Impacts: N/A	31 March 2015	Head of Community Safety & Health Services	None	Health and Wellbeing	
14-CSH02	<u>Data</u> - Identify areas where Community Safety and Health Services can feed data into the County's JSNA to assist with the securing of funding for public health related projects which will benefit the residents of East Herts. Feed this data to the County Council for inclusion within the JSNA.	Influencer Partner Enabler	Target: Where possible, work with partner agencies to secure resources for public health projects Outcome: To ensure that East Herts is able to influence Public Health to the benefit of its residents Critical Success Factors: Unknown landscape, decisions not within our control i.e. partner cooperation Environmental Impacts: N/A	31 March 2015	Environmental Health Manager (Commercial)	None	Health and Wellbeing	
14-CSH03	<u>Project</u> - Research evidence and provide a project plan for submission to the Local Commissioning group to promote the health and well being of residents in East Herts	Partner Service Provider / Commissioner / Manager	Target: Provide a viable business case for submission Outcome: Improvement in health and wellbeing of a group of persons, or highlight a particular problem. Critical Success Factors: Staffing resources, partnership cooperation Environmental Impacts: N/A at present	31 March 2015	Environmental Health Manager (Commercial)	None	Health and Wellbeing	
Corporate Priority: Place Strapline: Safe and Clean								
Reduce anti social behaviour and the fear of crime								
14-CSH04	<u>Efficiency</u> - Provide an effective service in dealing with requests for service about Licensed premises, antisocial behaviour and issues dealt with by Environmental Health.	Service Provider / Commissioner / Manager Partner Influencer	Target: Respond to these complainants within three working days of receipt and inform enquirer of outcome in every case Outcome: Effective support and intervention. Critical Success Factors: Workload together with partners support and response Environmental Impacts: Likely impact on visual street scene, reduced littering and noise nuisance. Likely reduction in risk to public health and safety.	31 March 2015	Head of Community Safety & Health Services	None	Health and Wellbeing	

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14-CSH05	<u>Air pollution</u> - Develop an outline business case to provide resources to deliver an air pollution warning system in association with our Herts and Beds partners	Service Provider / Commissioner / Manager Partner	Target: A credible proposal to put to the Local Clinical Commissioning group for funding to delivery this proposal Outcome: Delivery of project and improved health outcomes as a result of this project Critical Success Factors: Staff resources to collate sufficient empirical data Environmental Impacts: Profile of air quality raised, improved health outcomes for those with COPD, Asthma and similar conditions	31 March 2015	Head of Community Safety & Health Services	None	Health and Wellbeing
14-CSH06	<u>Flood Alleviation</u> - Carry out Surface Water Management Plans (SWMPs) in high risk flood locations in liaison with Herts Highways	Partner	Target: Feasibility & Site work - October 2013 Modelling and final reports with Action Plan - March 2014. Outcome: Action plan produced and agreed in liaison with Herts highways should minimise the risk of flooding in existing locations & in future development areas. Flood risk management data readily available for specific locations. Responses & subsequent resource reduced. Critical Success Factors: Dependant on budget & available resource. Environmental Impacts: Reduction in flood risk and damage to natural environments.	31 March 2015	Environment and Engineering Manager Head of Community Safety & Health Services	None	Health and Wellbeing
Corporate Priority: Prosperity							
Strapline: Improving the economic and social opportunities available to our communities							
Deliver value for money and reduce our reliance on central government funding							
14-CSH07	Implement a Domestic Home Energy Insulation grant scheme aimed at providing assistance with the cost of loft and cavity wall insulation.	Community Leadership Influencer Enabler Service Provider / Commissioner / Manager	Target: Scheme up and running Outcome: Number of measures installed and value of grants approved and impact upon fuel poverty Critical Success Factors: Staff resources, take up is outside of our control. Competition from alternative schemes Environmental Impacts: Reduced emissions	31 March 2015	Environmental Health Manager (Residential)	Comms team to assist promotion of scheme.	Health and Wellbeing